
**Protection that provides
peace of mind**



City of Frostburg
ServLine® Protection Program



Contact us Today
Call 888-752-0339

City of Frostburg's ServLine® Protection Program

Beginning August 1, 2025

Leak Loss Protection Program*

The City of Frostburg offers protection against costly service bills caused by unexpected leaks. The City of Frostburg offers up to \$1,000 coverage per occurrence.

Combined Water & Sewer Leak

Residential

\$1.70 per month

In the event of a costly water or sewer bill caused by high water usage due to a qualifying leak or line break, the City of Frostburg's leak loss protection program covers a portion of the costly utility bill once the active cause of the leak has been repaired.

All eligible City of Frostburg residential customers are automatically enrolled in our optional expanded Water/Sewer Leak Loss Protection Program and charges will appear on your utility bill. Property owners must call ServLine to opt out of the program.

Call ServLine at 888-752-0339 to decline protection and accept full responsibility for all excess water/sewer charges caused by a leak.

The ServLine Protection Program is the only way qualifying leak adjustments will be made for leaks occurring after August 1, 2025 for single-unit residential customers.

Contact us Today
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***Information for the City of Frostburg Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" diameter. High water and sewer bills due to leaks occurring after 8/1/25 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

Call the City of Frostburg's dedicated ServLine phone number at 888-752-0339 for more information and to request a copy of the full terms and restrictions for any of the programs.

The financial obligations of the City of Frostburg Leak Loss Protection Program are backed by an insurance policy procured as part of the ServLine program.