

## FROSTBURG CITY POLICE DEPARTMENT

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**Kevin G. Grove**Commissioner of Public Safety

Nicholas J. Costello Chief of Police

## **Press Release – Parking Meters**

The City of Frostburg's parking meters can now be paid using a smartphone app!

The City of Frostburg has partnered with ParkMobile to enable parking meter payments via smartphone app! The app allows users the option to pay for parking with a credit/debit card, through PayPal, or via Apple Pay. The app also allows users to track the time they have left and to feed the meters (up to 2 hours maximum) using their smartphones.

Each meter has a ParkMobile sticker on it showing the parking zone number. Users can simply park, sign into the app, enter their zone number or use the GPS location feature, and pay, all from their smartphones. Vehicle information and payment methods can be saved in the app for quick and convenient entry.

Using ParkMobile is an option. The parking meters still accept coins as they always have.

The City parking meter rates are \$0.50 per hour, for a maximum of two hours. The meters accept quarters, dimes, and nickels. The meters are operational and enforced Monday-Friday from 9am-6pm. For special events or free parking times, the ParkMobile app will reflect that.

For those who desire longer-term parking, the City provides a large, free parking lot behind St. Michael Catholic Church, a smaller free parking lot below the Frostburg Library, and a paid permit parking lot in the City lot at 42 W. Mechanic Street.

"We are excited about the great features ParkMobile provides," said Frostburg City Police Chief Nicholas Costello. "There has been notable interest in paying for parking via card rather than coins, and ParkMobile provided the City with a terrific way to do that with no modifications to our parking meters and no cost to the city," said the Chief.

Users who pay with the app pay an additional fee to ParkMobile, and the company then regularly submits the parking money they collect to the City, keeping the fees. There is no cost to the City.

"While paying via ParkMobile costs a little more than using coins, it provides some great features that make life a little bit easier for everyone. I appreciate the great leadership of City Administrator Elizabeth Stahlman in initiating and assigning me to this project and the great support of the Mayor & City Council. ParkMobile provides some really convenient options that I think will help promote our wonderful Downtown Frostburg," said Chief Costello. "It's another really positive thing we are doing in Frostburg."

In addition to using ParkMobile via the app, users can scan the QR code on the meter sticker, text "Park" to 77223, or call 877-320-9363.

Any malfunctions with the parking meters or the ParkMobile service may be reported to the front desk of the Frostburg City Police Department at 301-689-3000.